

Apple iPad/iPod/iPhone

Internet Connection Required



Using Remote Access from a mobile device requires internet connectivity.

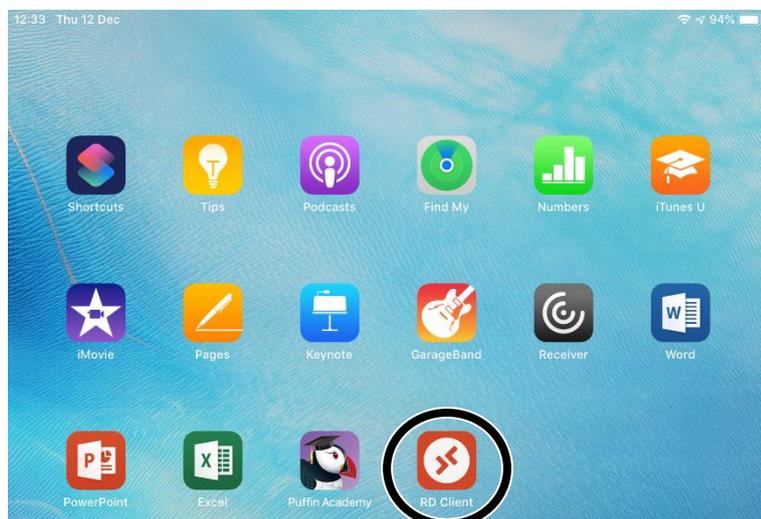
Charges may apply to data usage if you are not connected to a Wireless Network (Wi-Fi).

Please ensure you understand how your mobile provider charges you for internet access before proceeding.

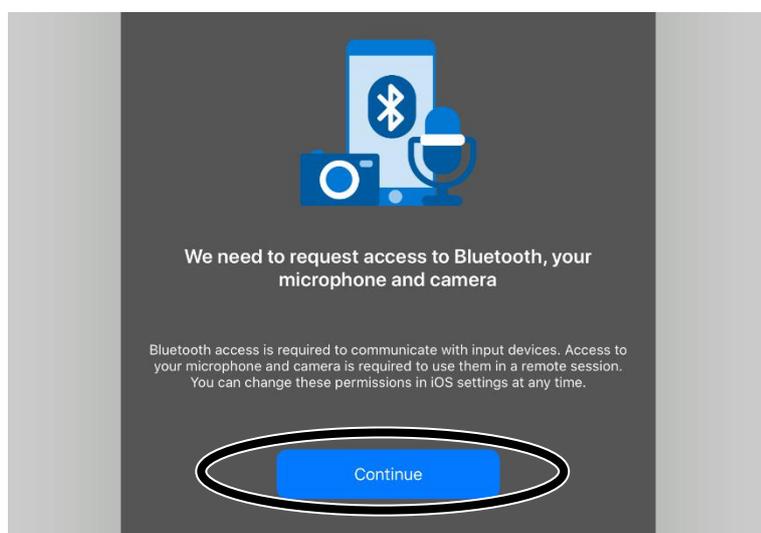
This is especially important if you are planning on using Remote Access from outside the UK as "Roaming" data charges can be high.

In order to connect to Remote Access using the app (and these instructions) your iPad/iPod/iPhone needs to be running iOS or iPadOS 13 or above. You can check this by opening "Settings" then, tapping "General", and "About" – "Software version" needs to be at least 13.

- 1) Download "Microsoft Remote Desktop" from the Apple App Store. If you're not sure how to do this, we've put some instructions on the last page of this document.
- 2) Once it has installed, run it – the button is called "RD Client":



- 3) Tap "Continue":



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Connecting to Imberhorne Remote Access:



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- 4) Tap “OK” three times
- 5) Click the “+” button in the top right:



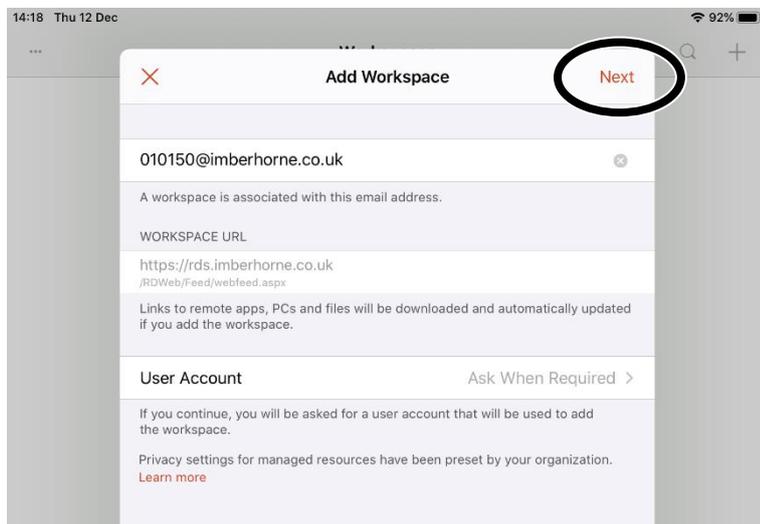
- 6) Tap “Add Workspace”:



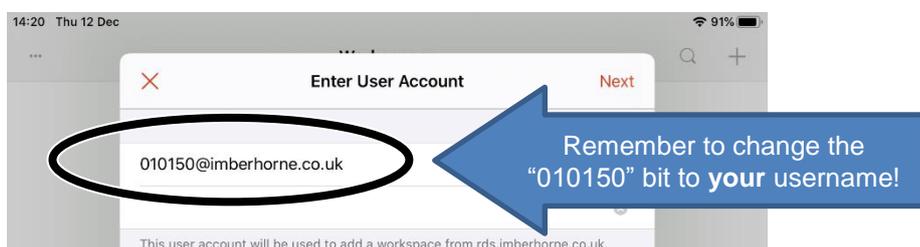
- 7) In the “Email or Workspace URL” box, enter your school e-mail address. This is your username followed by @imberhorne.co.uk



- 8) Wait until the text “Searching for workspaces...” disappears, then tap “Next” in the top right:



- 9) Enter your school e-mail address in the “User@Domain or Domain\User Box”:



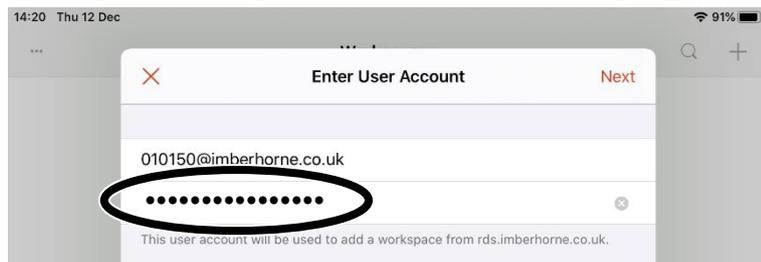
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Connecting to Imberhorne Remote Access:

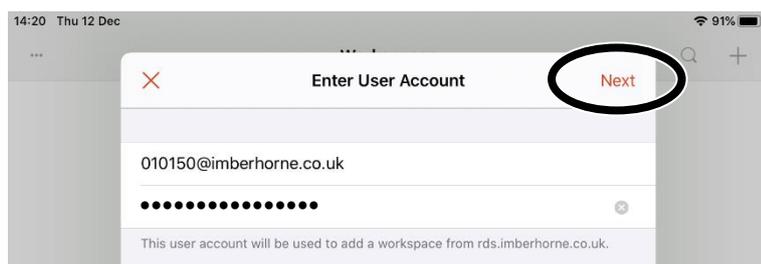


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10) Enter your school password in the “Password (Optional)” box:



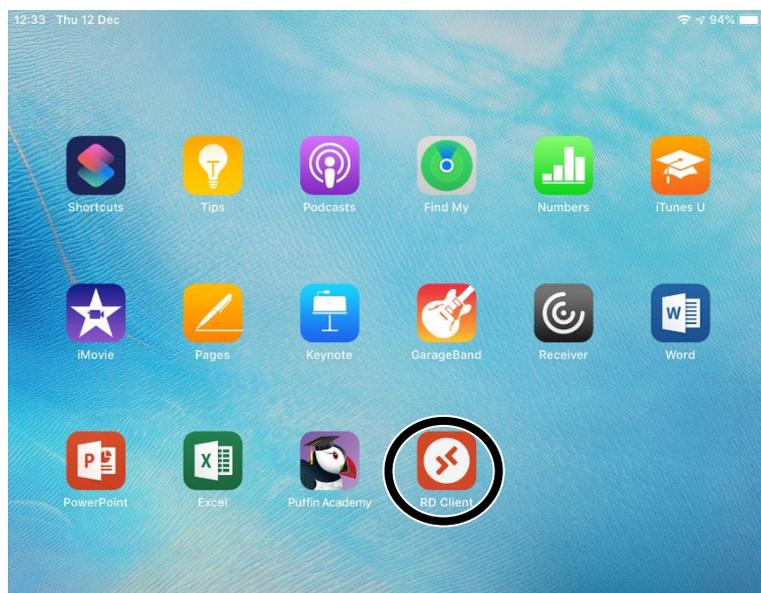
11) Tap Next:



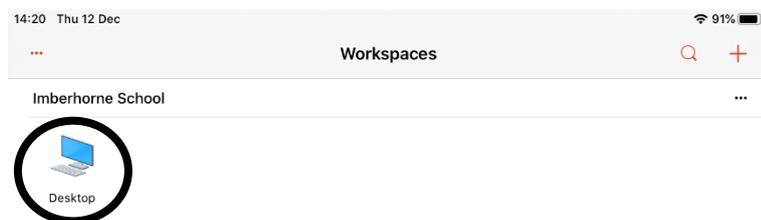
12) That's it for setting the connection up.

Connecting to Remote Access

1) Find the “RD Client” app on your device. Tap the icon:



2) Tap the large “Desktop” icon:



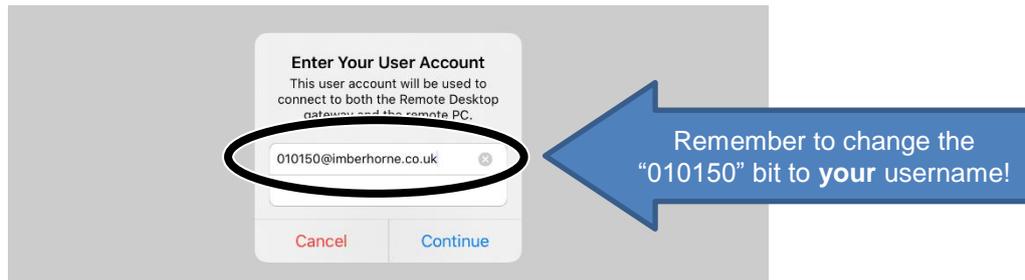
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Connecting to Imberhorne Remote Access:

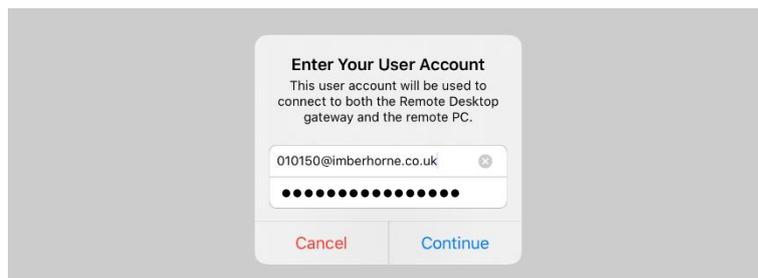


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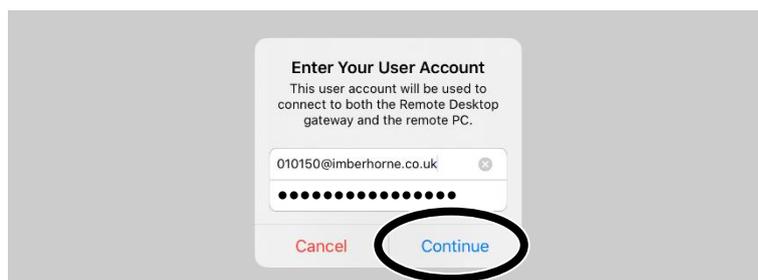
- 3) Enter your school e-mail address in the “Domain\User or User@Domain” box:



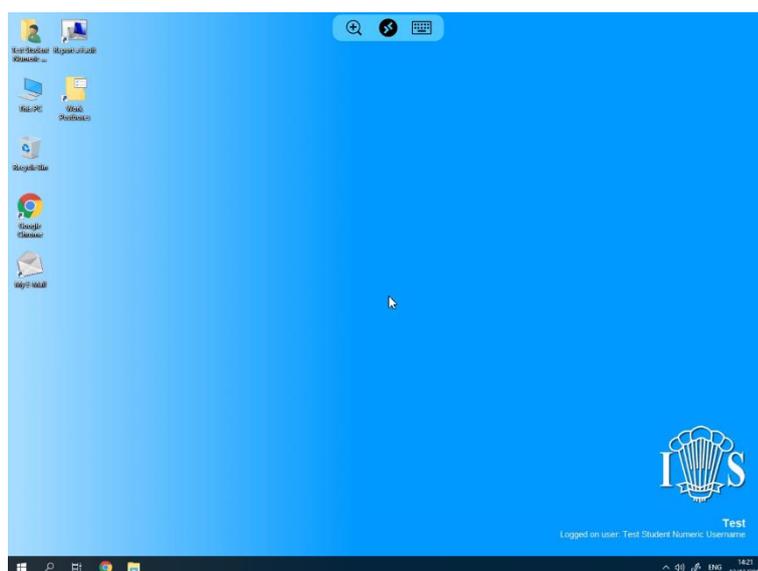
- 4) Enter your school password in the “Password” box:



- 5) Tap “Continue”:



- 6) It'll then log you in, and you'll see the school system:



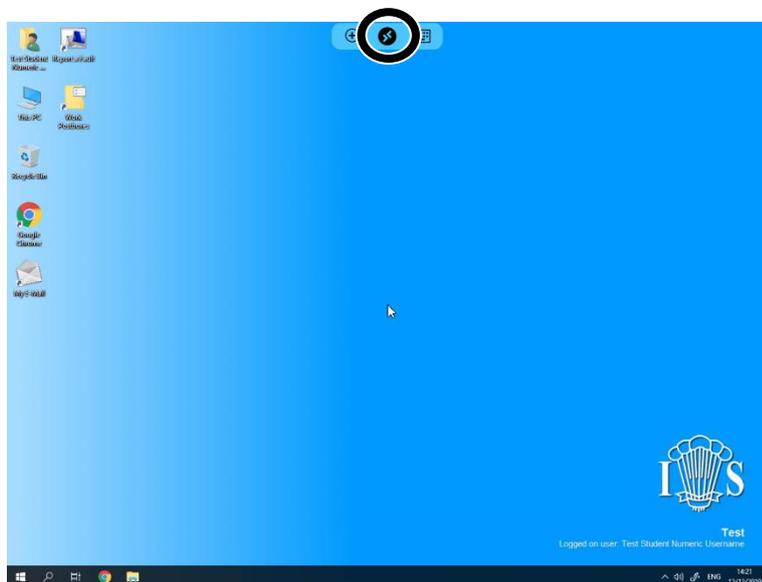
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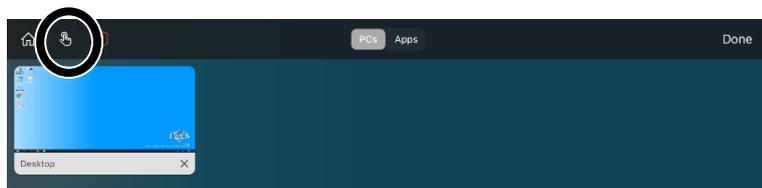
- 7) By default your device screen works like a giant touch pad on a laptop – moving your finger around will move the mouse pointer and tapping the screen clicks. This makes it easier to click on things on screen that appear small on a mobile device.

If you'd rather switch to the standard mobile device behaviour of just tapping on things, you can.

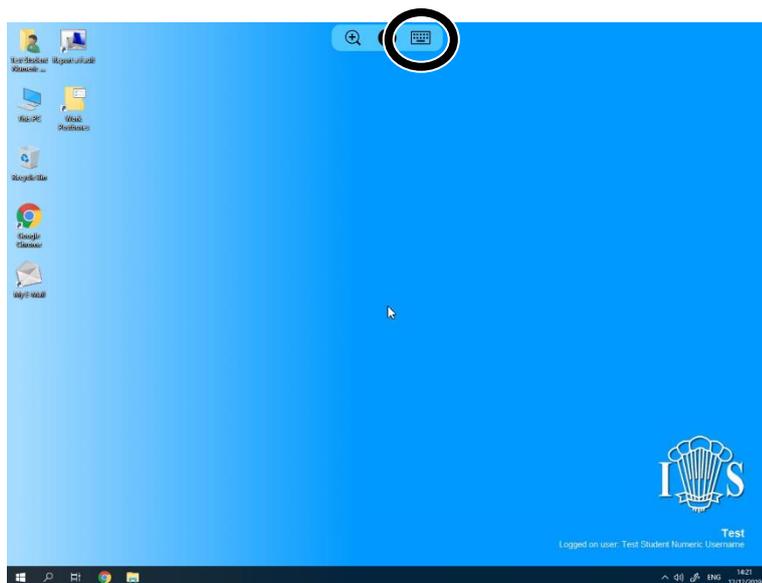
Tap the middle icon at the top of the screen:



Then tap the finger icon in the top left:



- 8) When you need to type, tap the keyboard icon at the top of the screen to display a keyboard:



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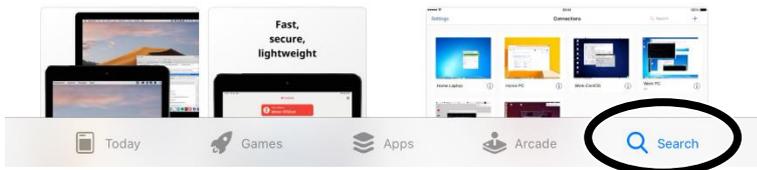
Downloading Microsoft Remote Desktop from the Google Play Store

If you didn't get stuck at step one, you'll have already done this bit!

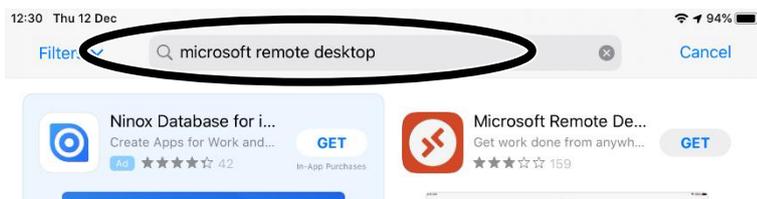
- 1) Visit the "App Store":



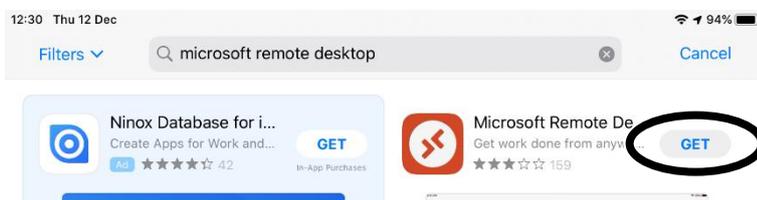
- 2) Tap the "Search" in the bottom right:



- 3) In the search bar at the top enter "Microsoft Remote Desktop":



- 4) From the grid that appears, tap "Get" next to "Microsoft Remote Desktop":



- 5) Enter your Apple ID username and password if prompted.

- 6) Tap "Install"